

# Juman Beach Resort

Welcome home at Juman Beach Resort  
All Inclusive Concept

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| <b>All-Inclusive Bracelet</b>                      | With the all-inclusive bracelet, you can enjoy the following services free of charge:<br>Breakfast, lunch, and dinner in Mermaid International Restaurant<br>- Dinner in the À la Carte Restaurants, upon availability, with prior reservation<br>- All drinks, hot & cold, local alcoholic & nonalcoholic, are included from 10:00 till 00:00<br>- This bracelet is valid until departure from the hotel<br>Please do not pay cash in our F&B outlets, but upon check out at the reception<br>All-inclusive service starts upon arrival at the resort until pick-up from the resort |                                                                  |  |
| <b>Restaurants</b>                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                  |  |
| <b>Mermaid Restaurant</b>                          | Breakfast<br>Lunch<br>Dinner<br>Late Dinner                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 07:00 – 10:30<br>13:00 – 15:00<br>19:00 – 22:00<br>22:30 – 01:00 |  |
| <b>La Pergola Restaurant</b>                       | Snacks<br>Dinner À la Carte Italien Cuisine                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 12:00 – 17:00<br>19:00– 22:00 (Reservation required)             |  |
| <b>Bars</b>                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                  |  |
| <b>Blue Moon Lobby Bar</b>                         | Open 24/7, serving all-inclusive drinks hot & cold, local alcoholic & nonalcoholic. Drinks between 00:00 – 10:00 are chargeable, except for water & hot drinks (coffee, tea, hot chocolate).<br>Tea Time And Snacks From 15:00 To 17:00<br><b>No alcoholic drinks are served between 00:00 -10:00. All-inclusive privileges till midnight 00:00</b>                                                                                                                                                                                                                                  |                                                                  |  |
| <b>Beach Bar</b>                                   | Beverages                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 10:00 – 18:00                                                    |  |
| <b>Aquarius Pool Bar</b>                           | Beverages                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 10:00 – 18:00                                                    |  |
| <b>Shisha Café</b>                                 | Beverages                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 17:00 – 00:00 (chargeable)                                       |  |
| <b>Facilities &amp; Services</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                  |  |
| <b>Daytime &amp; Evening Entertainment Program</b> | There is a variety of activities daily with our Animation Team, please see the information boards located at the pool & beach or for more information, contact the reception desk                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                  |  |
|                                                    | Live Music                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 20:00                                                            |  |
|                                                    | Mini Disco                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 20:30                                                            |  |
|                                                    | Evening Show                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 21:15                                                            |  |
| <b>Children’s Facilities</b>                       | “Kids Club” is open daily for children age 3-12 years from 10:00 – 22:00.<br>Kid’s play zone with slides adapted to small children.<br>Kid’s pool area is a non-smoking area. Children are the responsibility of their parents/caretakers and must be accompanied by and be under parental guidance at all times.                                                                                                                                                                                                                                                                    |                                                                  |  |
| <b>Pets not Allowed</b>                            | To ensure the comfort cleanliness and safety of all the guest’s pets are not allowed inside the hotel premises.                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                  |  |
| <b>Wellness &amp; Leisure</b>                      | Gym: Open from 08:00 - 20:00 free of charge (age 16+)<br>It is not permitted to use the gym room without sport shoes<br>Spa: Open from 10:00 - 20:00 (age 16+) with prior reservation. All services are chargeable.                                                                                                                                                                                                                                                                                                                                                                  |                                                                  |  |
| <b>Red Flag</b>                                    | To enjoy your day without interruptions by our sales team at the pool, you can place a red flag on your umbrella or sunbed. The flags are available at the towel center.                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                  |  |
| <b>Mini-Bar</b>                                    | The minibar is available in the room (filled with soft drinks and water upon your arrival). It will be refilled daily with water. If you wish to order any items, please contact reception. An extra service charge applies. Keep your chocolate or sweets inside your mini bar, to avoid any pests in the room                                                                                                                                                                                                                                                                      |                                                                  |  |
| <b>Safe Box</b>                                    | There is a digital safe available in your room free of charge, you will find the instructions next to the safe. Please be sure to empty the safe box and leave it unlocked upon your departure from the hotel. The Management of Juman Beach Resort takes no responsibility for valuables left in your room.                                                                                                                                                                                                                                                                         |                                                                  |  |
| <b>Laundry</b>                                     | Please use the laundry requisition and laundry bag in your room. Payment is at the Reception Desk upon check-out. For more information contact front desk                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                  |  |
| <b>Room Cleaning Time</b>                          | Your room will be cleaned daily between 09:00 – 17:00. If there is a specific time you require the room to be cleaned, please contact the reception on #0. As per our environmental policy, please note that your towels will only be changed if they are placed on the floor or in the bathtub. Kindly note that if your safe box is open, we will not be able to clean the room.                                                                                                                                                                                                   |                                                                  |  |
| <b>Breakfast &amp; Lunch box</b>                   | If you require a breakfast or lunch box to take on excursions, please place your order at the reception Desk one day advance until 20:00.                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                  |  |
| <b>Limousine Service</b>                           | For the limousine service and price list, please contact the limousine desk at the lobby area.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                  |  |
| <b>Doctor</b>                                      | The Clinic is located next to the theater, opening times from 10:30 - 12:30 and 18:30 - 20:30. In emergency cases please dial Ext. # 0 (24hrs), chargeable, paid at the reception.                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                  |  |

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| <b>Wi-Fi</b>                          | Wi-Fi is available free of charge throughout the resort. Once connected, you are required to log into the webpage with your username and password provided by the reception team upon check-in.                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Exchange Service - Payment</b>     | The ATM is located inside the Lobby Area; this machine also exchanges currencies.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Policies &amp; Procedures</b>      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Check-Out Time</b>                 | Please contact the Reception Desk with your preferred time for luggage collection one day before your departure date. You are kindly requested to bring the room key to the reception and pay your account if you have any extras to pay. If you would like to enjoy our late checkout service chargeable, please contact the Reception Desk one day in advance to confirm availability. Kindly note that your room key card will be automatically invalid after 12:00. For more information, please contact the reception on #0                                                    |
| <b>Dress Code</b>                     | It is not permitted to wear beach clothes, flip-flops or sleeveless shirts in the Lobby and Restaurants. Long trousers or tailored shorts are required for dinner. It is not allowed to sunbathe topless.                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Room Key Card</b>                  | As per our environmental policy, please note that one key card will be provided per room.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Towel Card</b>                     | The towel card you have received upon check-in entitles you to receive one towel a day from one of our Towel Centers between 08:00 and 17:00. You are required to return all towel cards upon check-out to the reception; any missing towel cards will be charged to your room (30 dollars per card). Please note that the towels should be returned before sunset to one of our Towel Centers to provide clean, fresh towels the following day. The Management takes no responsibility for valuable items or towels left on your sunbeds, around the pool, beach, or public areas. |
| <b>Pool &amp; Beach Regulations</b>   | It is not allowed to swim in cotton clothes in the pools, as the cotton fibers enter a chemical reaction with substances that are added to the pools for water purification, because of such a chemical reaction, components that are dangerous to human skin are formed. Thus, this prohibition is valid for the health safety of visitors.                                                                                                                                                                                                                                        |
| <b>Sunbed Reservation</b>             | Please note that it is not allowed to reserve any sunbed on the swimming pools or on the beach. Sunbeds with towels or other belongings left unattended before 07:00 will be removed by our recreation team.                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Payment Information</b>            | By cash or credit cards (American Express / Visa / Master Card)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Tenants</b>                        | The Hotel accepts no liability and will not pay any compensation for accidents and complaints caused by Third Parties, such as hotel tenants (shops, water sport centers, sport activities etc.)                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Tattoos</b>                        | Please be advised not to use "Black Henna Tattoos" as it is not recommended for safety reasons. The management is not responsible for any personal injury or damage to hotel property (i.e., linen, towels, etc.) due to having a tattoo; this is on the guests' own responsibility.                                                                                                                                                                                                                                                                                                |
| <b>Roof Top</b>                       | Please refrain from entering the rooftop of the buildings. Any damage or accident is at your own risk. The Hotel Management will not resume any responsibility for claims.                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Babysitting</b>                    | Please contact the Reception Desk #0 when you need a babysitter, one day in advance, against extra charge upon availability.                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Child Safety</b>                   | Children are the responsibility of their parents/caretakers and must be accompanied by and be under parental guidance at all times.                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Topless</b>                        | It is not allowed for ladies to stay topless in the beach or pool area.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Sunshine Project International</b> | . Sunshine Orphan House "-The Donation box is in the reception                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Extra Information</b>              | We recommend that food, drinks, and water are not brought into the hotel from outside for Health & Safety reasons.                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|                                       | Any food or beverages consumed by visitors from outside the Resort will be charged to your room.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Outside Visitors</b>               | In case if you have any outside visitors, the reception must be informed in advance that the meeting location in the lobby area does not exceed 2 hrs.; otherwise, it will be (chargeable)                                                                                                                                                                                                                                                                                                                                                                                          |